

Day 3

Getting help with free software

- [Overview](#)

Overview

Today, we will cover getting help with free software. As part of the determining how we go about asking others for help and helping ourselves, we will do the following.

- Link KeePass to Google Drive between Phone & Computer
- Go over common search terms
- Cover good resources (forums, git pages, etc)
- How to ask questions on forums

Common Search Terms

`{software name} docs`

`{software name} issues`

`{software name} wiki`

`{software name}{issue description} reddit`

Good Resources

Using the examples of OnlyOffice, LibreOffice, and KeePass we will cover where to find information?

KeepassXC

The first place to check for any given software is their main website. For the Android client for KeePass we could go to the [KeepassXC](#) page

On the landing page, you will note there is a Docs link -- that is a good sign.

Download

Blog

Screenshots

Docs / FAQ

The Team

Click into the Docs page and then navigate to the [User Guide](#)

If you are experiencing issues, looking for a contact page or an FAQ would be a good bet.

<https://keepassxc.org/team/#contact>

<https://github.com/keepassxreboot/keepassxc/issues>